Search the Directory

Here’s the contact info of everyone that can answer any questions you have about your student loans.

## Debt Collector

If a debt collector refuses to offer you an option for which you believe you qualify, [submit a complaint online](http://www.consumerfinance.gov/complaint/#debt-collection) or by calling (855) 411-2372.

## Debt Collection Center

If you’re in default on your Health Education Assistance Loan (HEAL), contact the Debt Collection Center for help with account-related questions:

**Mailing Address:**

Debt Collection Center

Accounting Services

Program Support Center

12501 Ardennes Ave

Suite 200

Rockville, MD 20857

Note: It is no longer possible to obtain a new HEAL Program loan. The making of new HEAL Program loans was discontinued on September 30, 1998.

## Lisa Madigan

If you need help understanding your options or do not think all of the options were presented to you, please call the Attorney General's Student Loan Helpline at 1800 455 2456

## Consolidation

If you’d like more information on consolidating your student loans. Call 1800 557 7392

## Loan Dispute

If you are in a loan dispute and need help resolving it call 877 557 2575

US Department of Education

FSA Ombudsman Group

PO Box 1843

Monticello, KY 42633

## Online Loan Counseling

If you’re looking to get some free counseling on your student loans, [check out online loan counseling](https://studentloans.gov/myDirectLoan/counselingInstructions.action) provided by the government.